Food Service Supervisor

Job ID
11201

1421552 Alberta Ltd. o/a The Big Moo Ice Cream Parlour

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LOCATION	DATE POSTED	EXPIRY DATE
4603 Lakeshore Drive, Sylvan Lake, Alberta, T4S 1C3, Sylvan Lake, AB| Alberta	29-10-2026	27-04-2027

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD 17.50 per hour, 35-44 Hours per week.	2 years to less than 3 years	Secondary (high) school graduation certificate

Job Details

Company: 1421552 Alberta Ltd. o/a The Big Moo Ice Cream Parlour

Business information: We are an ice cream and toys shop with a great lakefront location providing tasty ice cream selection and variety of fast food. We also sell toys, inflatables and snorkels.

Business Address: 4603 Lakeshore Drive, Sylvan Lake, Alberta, T4S 1C3
Work Location: Same as above

Type of Employment: Full time – Permanent

Estimated Start Date: As soon as possible

Job Description

Establish methods to meet work schedules.

Requisition food and kitchen supplies.

Requisition drink and bar supplies.

Supervise and co-ordinate activities of staff who prepare and portion food.

Train staff in job duties, sanitation and safety procedures.

Estimate ingredient and supplies required for meal and drink preparation.

Hire food service staff.

Ensure that food and service meet quality control standards.

Address customers' complaints or concerns.

Maintain records of stock, repairs, sales and wastage.

Prepare food order summaries for chef.

Supervise and check assembly of trays.

Supervise and check delivery of food trolleys.

Job Description

Requirements

Education: Completion of high school.

Experience: A minimum of 2 years of experience in food preparation or service is required. If the candidate does not have 2 years of experience, a post-secondary certificate in food service administration, hotel and restaurant management or a related discipline is required.

Working Conditions and Physical Capabilities: Fast-paced environment, Work under pressure, Standing for extended periods, Attention to detail.

Personal suitability: Client focus, Efficient interpersonal skills, Flexibility, Team player, Initiative, Dependability.

Supervision: 11-15 people. Food service counter attendants and food preparers. Staff in various areas of responsibility.

Language: English is required

Salary: $17.50 per hour, 35-44 Hours per week.

Benefits: Employees receive a 15% discount on our products and stores. Transportation costs covered if workers needs to relocate.

Important information:

This position will require working 8-hour shifts between 9:30 AM to 9:00 PM in winter time and between 9:30 AM to 11:00 PM during summer. 1-2 days off per week provided on a rotational basis. Flexibility on schedule is required.

Apply by e-mail to: stephanie.thebigmoo@gmail.com

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