Casino Shift Manager

Chances Gaming Centre Fort St John

Job ID
10496

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LOCATION	DATE POSTED	EXPIRY DATE
11308 Alaska Road N, Fort St John, BC| British Columbia	17-08-2026	13-02-2027

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD $52,000 to 62,500 / Year	3 years to less than 5 years	No degree, certificate or diploma

Job Details

Casino Shift Manager

Pay: $52,000 to 62,500 / Year

Full-Time Opportunity 40 hours per week

Work Location:

Chances Gaming Centre Fort St John

11308 Alaska Road N, Fort St John, BC V1J 5T5

Our Benefits include:

• Bonus Program after 90-days of employment

• Personal days: 5 per year after 90-days of employment

• Growth and development opportunities, both personal and professional

• Premium Share 50% Health and Wellness benefits, including; Life Insurance, Accidental Death and Dismemberment, Dental, Critical Illness, Medical, (for example: Prescription Drugs, Chiropractic, Massage). Some restrictions may apply

• Mental Health resources at no cost to the employee

• Vacation is accrued starting on your first day of work at a rate of 4% of your earnings

• Pomeroy Stay Travel Program

Summary

Join the Fort St. John (FSJ) Chances Casino Team. Fort St. John is the largest urban centre in Northeast British Columbia, situated along the Alaska Highway, with a population of approximately 21,000. The community offers a diverse range of cultural, recreational, and outdoor experiences, along with a strong sense of regional connection and opportunity.

FSJ is a resource-based community supported by oil and gas, forestry, agriculture, and related industries. The city is known for its younger workforce demographic, comparatively affordable housing relative to many major BC centres, and short average commute times that contribute to an excellent quality of life.

In this role, you will oversee all areas of the gaming floor and provide operational support across departments as required. You will lead the day-to-day gaming operations and work closely with your team to deliver exceptional guest experiences while achieving operational and financial performance objectives.

Success in this role requires strong leadership, sound decision-making, professionalism, and a commitment to operational excellence. We are committed to providing the training, tools, support, and feedback necessary to help you succeed and grow within the organization.

Duties & Responsibilities:

• Serves as a dynamic and energetic leader, fostering teamwork, employee morale, motivation and open communication

• Continuously provides ideas to expand the business or develop new business and ensure casino team and guest retention

• Establish, adhere, and support all policies, procedures and guidelines of Chances Casino FSJ, BCLC, and IGCO

• Demonstrate leadership and a professional image to all guests, associates, local community representatives, vendors, competitors and governing agencies while maintaining company standards for quality assurance and asset protection

• Oversee all aspects of the Table Games Department

Skills, Knowledge, & Abilities Required:

• Strong communication skills

• Proven leadership abilities

• Proven to be detail-oriented, reliable, punctual, efficient, and diligent in duties and responsibilities

• Strong ability to follow policies, procedures and practices

• Must enjoy entertaining and communicating with the public

Experience, Training, Certification, & Education:

• Minimum 3 years in a casino environment required (including Table Games). Supervisor level or higher is an asset.

• Proficient with MS Office

• Outstanding customer service & interpersonal skills

• To obtain an Independent Gaming Control Office (IGCO) license

• Must be able to work a flexible schedule, including holidays, weekends and evenings when needed

This position description is intended to describe the general nature and level of work being performed. Duties, responsibilities, and reporting relationships may be revised, assigned, or amended from time to time in response to operational requirements and organizational needs.

To Apply

Please apply through https://pomeroylodging.talentnest.com/en/posting/235276/location/281989

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