Operator - Security Command Centre

Paladin Security (Vernon, BC)

Job ID
10006

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LOCATION	DATE POSTED	EXPIRY DATE
1891 Springfield Road, Kelowna, BC| British Columbia	24-06-2026	21-12-2026

TYPE OF JOB	SALARY	MIN. EXPERIENCE	MIN. EDUCATION
Full Time	CAD $32.85 per hour	No Experience	No degree, certificate or diploma

Job Details

Paladin Security (Vernon, BC) is looking for six (6) Full-Time Operator - Security Command Centre (NOC 64410)! This is a full-time, permanent position with 32-40 hours per week.

Job Description:

- Monitor alarm events, live incidents, and surveillance video
- Dispatch emergency services and security staff when needed
- Handle after-hours service requests and triage tech/system issues
- Maintain detailed incident logs and evidence reports
- Operate integrated software platforms (CCTV, Access Control, Intrusion)
- Manage high-volume communication via phone, email, and internal systems
- Conduct daily compliance audits
- Remain calm, organized, and professional in high-stress scenarios
- Other duties as required to meet operational needs

Job Requirements:

- Basic Security Licence or ability to obtain one
- Must have no police records
- Minimum 19 years old
- Previous experience in a security control centre, security access software, using integrated security systems is an asset
- Strong computer proficiency, especially in Microsoft Office; minimum typing speed of 40 wpm
- Positive customer service experience in a professional environment
- Strong time management, organizational, and prioritization skills
- Ability to work independently in high-pressure, fast-paced environments
- High level of discretion and confidentiality in handling sensitive information
- Language in the workplace is English

We offer:

- $32.85 per hour
- 50% paid optional benefits: extended healthcare plan, dental, EFAP, basic life insurance, with optional AD&D, Critical Illness, or additional Life Insurance
- Overtime offered

• As applicable, mileage/travel time

Job Location:

Will be assigned to client sites in Vernon, BC V1T

Office located at #227 – 1891 Springfield Road, Kelowna, BC V1Y 5V5

To Apply:

To those interested please email your resume to hrkelowna@paladinsecurity.com.

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